

ID Scanner Privacy Policy

Scope

This Privacy Policy applies to personal information collected by **Murphy's Irish Pub** as part of the PatronScan ID Scanner System.

We must comply with the Commonwealth's privacy laws and the Australian Privacy Principles. Personal information is defined in these laws, and for the purposes of this policy, all the information on your photo ID is considered to be personal information.

This Policy describes how we will meet our obligations under the privacy laws, and sets out our commitment to protect your personal information collected as part of the ID scanner process.

This Privacy Policy is in accordance with the Commonwealth Privacy Act 1.

Consideration of Personal Information Privacy

1. Open and transparent management of personal information

We only collect your personal information to meet our obligations under the WA liquor laws. This information consists of, and is limited to:

- your name
- your date of birth, or residential address, or both
- the photograph appearing on your photo ID

All personal information is securely held and managed by our system provider (Group Security trading as PatronScan), and we are only able to access first name, surname and age, we are unable to access any personal information stored on the system, such as address or date of birth. Our system provider is also subject to the Commonwealth's privacy laws.

Important Note: With the exception of checking your ID at the time of scanning, our staff cannot access your personal information once it has been scanned.

Collection of Personal Information

2. Collection of solicited personal information

We may refuse entry if you choose not to produce your photo ID, or if you have been issued with a banning order.

The information collected by us is used strictly for safety and security purposes to identify if you have been:

- Issued with a current temporary or long-term banning order
- Involved in acts of crime.
- Issued another venue ban for particular offensive or criminal behaviour

3. Dealing with unsolicited personal information

The ID scanner system does not collect or use unsolicited personal information.

4. Notification of the collection of personal information

Our staff will alert you to the ID scanner requirements prior to scanning your photo ID.

Your personal information will only be scanned in your presence.

We will also:

- display an outline of this policy at each public entrance to our venue.

All of our staff operating ID scanners can answer your questions about our venue's privacy policy.

Dealing with Personal Information

5. Use or disclosure of personal information

Your personal information is not stored locally at our venue, and it cannot be accessed except as described below.

Our system provider has access to your personal information for the purpose of maintaining the system and responding to lawful requests from:

- the Police Force
- the Secretary, Trade & Investment (and authorised officers within the Office of Liquor, Gaming & Racing)
- the Independent Liquor & Gaming Authority.
- Reviewing a venue ban that you believe may have been issued without cause

If you have been issued with a banning order, the scanner will alert us that you have been issued a venue banning order and the ban details and you may not be allowed to enter our venue. No other information is shared with us.

6. Direct marketing

We do not have access to your personal information once it is scanned, and therefore we cannot use or disclose this information for the purpose of direct marketing.

You may opt into becoming a VIP member and at times may receive promotional offers for our venue.

7. Cross-border disclosure of personal information

Your personal information is securely managed and held by our system provider, Group Security, and by law they cannot transfer this information outside of Australia except to New Zealand.

8. Adoption, use or disclosure of government related identifiers

Government issued identifiers such as drivers licence numbers and passport numbers are not collected or used as part of the ID scanner system.

Integrity of Personal Information

9. Quality of personal information

We rely on the information provided to us by you to be accurate and current.

When we scan your photo ID, our staff will ensure the accuracy of the scanned information by comparing it with the information contained on your photo ID.

10. Security of personal information

We take steps to ensure that your personal information is not misused.

Data is stored in an encrypted form and is only accessible through the system software. All data communications are encrypted and your personal information is not stored in plain text.

Our venue staffs do not have access to your personal information, and each scanner operator has a unique login ID, which is subject to an audit trail.

Your personal information is automatically and permanently deleted from the ID scanner system 30 days after it was collected, except where:

- you are subject to a venue or legislative banning order, in which case your information is kept for the duration of the banning period, or
- in such other cases as authorised by the Secretary, WA Trade & Investment, at the request of the Commissioner of Police.

Access to, and correction of, personal information

11. Access to personal information

You have the right to request access to what personal information is held about you. You can contact our system provider to request this information.

You will need to provide photo ID before any information can be released. Some exceptions apply, such as where access would be likely to interfere with criminal matters, or other breaches of the law.

12. Correction of personal information

You can contact our system provider and ask them to correct the personal information that is held about you.

Our system provider will require satisfactory proof and/or explanation of the inaccuracy before it considers correcting your personal information.

Contacts and Complaints

If you believe we have breached your privacy, or if you want to raise any issues you may have about privacy at our venue, please contact us by the following methods:

Murphy's Irish Pub

Phone: 08 95234499

Group Security (approved system provider):

Phone: 02 8556 6555

Email: privacy@patronscan.com.au

Web: <http://www.patronscan.com/au/privacy/>

In making a complaint to us about privacy, please give us enough details to be able to identify your concerns and respond appropriately. You must provide us with your name and contact details and a description of your complaint. We will respond to you in a reasonable time frame (usually not more than 30 days).

If you are unhappy with how we handle the complaint, you have a right to take the complaint to the Office of the Australian Information Commissioner.

Office of the Australian Information Commissioner:

Phone: 1300 363 992

Email: enquiries@oaic.gov.au

Web: www.oaic.gov.au